

Recover Lost Username or Password

If you are having trouble logging in, click the [Forgot Username?](#) or [Forgot Password?](#) link below the login fields for assistance.

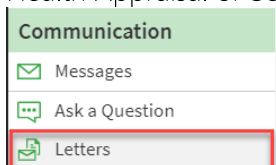
[Forgot username?](#) [Forgot password?](#)

You will be prompted to answer some security questions to verify your identity so you can recover your username or password. Remember, when setting up your MyChart account, **enter the parent/proxy's date of birth and zip code.**

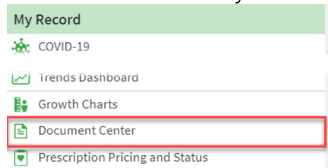
Finding Clinical Information and Forms in MyChart

Generally, clinical documents and forms can be found in one of three places:

- **Letters:** Information that is electronically documented will be found under Letters. For example, General Health Appraisal or School District Forms



- **Document Center:** Holds scanned items, such as paper forms that are brought into the office to be completed and signed. For example, camp forms, unique documents, and sometimes documentation from other health care systems.



- **Health Summary:** Printable Immunization List



Viewing Billing Information

The person/parent that is designated as the patient's guarantor in the electronic medical record will be the only MyChart proxy that can access billing information and pay bills. Only one person can be listed as the guarantor; therefore, only one person can access MyChart billing information.

Billing

[Billing Summary](#)